**Solutions for Certified Nursing Facilities** 

Responder 5000

# Direct, real-time communications technology

Seamlessly integrate your phones to connect residents and staff

Responder 5000 allows you to pick the system your facility prefers. We'll connect seamlessly.

Rauland





**Phone Integration** 

Responder<sub>®</sub> 5000 directly connects with virtually any SIP-capable phone system. Gain faster real-time communication with residents by using wireless phones and smartphones. Direct communication, faster response times, streamlined workflow and greater efficiencies benefit both residents and staff.

#### Focus on Fall Prevention Built Into the System

Responder's built-in fall-prevention features can visually communicate those at risk of falling via whiteboards and corridor lights above the resident door. Additionally, 2-way voice communication from both the resident's bed and toilet to their caregiver's phone means quick reassurance and faster response times, while helping to maintain resident privacy. When residents are confident their needs will be addressed in a timely manner, they're more likely to wait for help. Responder's seamless integration with Wander Management systems can also help reduce the possibility of falls.

### **Keep Staff Mobile**

The Responder 5000 app directs calls to the assigned staff's mobile device, wherever they are, so caregivers are not dependent on the nursing station or corridor lights alone. The intelligent app routes the calls, prioritizes emergency events, and shows a timer so staff can see how long a call has been waiting.

The mobile app can be installed on staff's personal devices, iPhone or Android. Little to no training is needed for setup and use





## **Phone Integration**

## Connecting With Your Residents Has Never Been Easier:

- Fast, real-time communication with residents
- Faster response times
- Streamlined workflow
- Improved mobility for staff



#### **Better Communication**

Resident-to-caregiver communication improves when your facility's wireless phone technologies are integrated with Responder 5000. Caregivers can respond to calls and communicate with residents immediately, no matter where they are. Caregivers with wireless phones can speak directly with residents about their needs and assure them someone is on the way. Events triggered by Responder 5000 are sent directly to the appropriate staff member's mobile device. This fast, direct communication allows you to stay connected to your residents, respond faster and do what you do best - provide quality care. The integration of wireless phones also reduces the noise level within the facility, benefiting both residents and staff.



#### Leveraging the Industry Standard

Responder 5000 directly supports Session Initiation Protocol (SIP) telephony standard. Since compatibility is built directly into wireless handsets and smartphones, this complete VoIP solution enables peer-to-peer calls between phones and Responder beds and audio stations. Staff can answer calls directly with no dial-back or middleware, so response time is immediate.

#### **Ultimate Flexibility**

Responder 5000 integrates with virtually any healthcare wireless phone system vendor (SIP or other), so you can choose the phone technology that's right for you. This flexibility delivers two significant benefits:

- Your current wireless phone solution can integrate with your Responder 5000 system
- You can choose from the most popular telecommunications vendors to meet your technology needs.

Give your staff a complete communication solution that offers maximum flexibility and the latest technology.



Rauland A Division of AMETEK, Inc. Toll Free +1 800 752 7725 From Outside the U.S. +1 847 590 7100

Copyright © 2017 Rauland PHCPM0138

www.Rauland.com