

STANLEY
Healthcare

EBOOK

Reimagine Resident Safety & Security

AN EBOOK FOR SENIOR LIVING LEADERS





INTRODUCTION

Remember when we carried a cell phone to make calls, a digital camera to take photos and a GPS unit to guide our travels? Today, most people rely on a single device—their Apple or Android smartphone—to meet those needs and many, many more.

Now that same one-system, one-device convenience is available for senior living administrators and caregivers.

Imagine having a single, centralized solution for your community's safety and security systems—from wander management, fall management and emergency call to fire alarms, temperature sensors and motion detectors.

Imagine being able to send caregivers events from any of those systems straight to their mobile devices—so they can respond and communicate with each other in a fast, coordinated manner.

Imagine the value of the data you could gather and analyze via a single, centralized solution. You could gain actionable insights on residents' changing care needs, as well as opportunities to improve how you deploy and train your caregivers.

Did you know that such a solution is available—today?

Arial®: A single solution to integrate multiple systems

For more than 20 years, senior living communities have relied on the Arial system for emergency call and nurse call support. Today, Arial continues to deliver some of the richest functionality for both assisted living and skilled nursing facilities. But with the latest Arial release, this time-tested solution has evolved into much more.

Arial now serves as a centralized safety and health solution providing a single notification source for emergency call, fall detection, wander management, and other safety and environmental monitors.

With all alarms in one location—and detailed alerts sent directly to mobile devices—caregivers need only one application to quickly identify residents who need care.

Using the Arial Mobile app, caregivers can easily communicate using voice or text to respond efficiently and capture resident interaction details.

Behind the scenes, Arial Insights provides an at-a-glance dashboard and configurable reports that administrators and clinicians can use to provide more personalized care and make more informed staffing decisions.

Transform how you keep residents safe

- Centralize safety and security alarms in a single solution for unprecedented visibility and responsiveness.
- Empower caregivers with complete mobility and streamlined communication.
- Inform care planning and staffing decisions using the power of data.

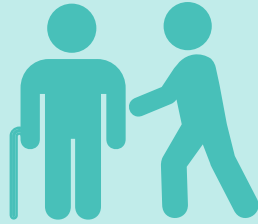


Envision your safety and security solution

Arial integrates with a variety of safety and security systems for centralized alarm management and reporting tools.

Wander Management

Integrate directly with WanderGuard® BLUE. Manage daily wander management user activity from Arial's interface, eliminating the need to interact with individual door controllers for each change across your community.



Fall Management

Fall Detection and Bed Exit alarms from Foresite sensors are sent directly to Arial, ensuring faster and more efficient caregiver response. From the alarm, caregivers can easily access Foresite-generated video to confirm how and why a fall happened.



Environmental Sensors

Integrate your motion and smoke detectors, door and window sensors, temperature and humidity monitors, water detectors, carbon monoxide detectors and glass break sensors for centralized visibility and alarming.



Fire Panel

Display fire alarm messages from the fire panel in the Arial software and Arial Mobile App, giving staff the potential zone or point of fire immediately, without the need to hear/see the fire control panel.



PointClickCare®

Seamlessly integrate your emergency call data into the industry's leading EHR platform.



Amazon Alexa™

Integrate the voice assistant to offer residents voice-enabled emergency call.



Make more informed care planning, staffing decisions

Every day your staff responds to a variety of alarms and alerts from residents as well as safety and health systems. Empowering your staff to respond quickly and appropriately is critical. But the importance of these responses and interactions doesn't end when an alarm is cleared.

With the Arial Mobile app, caregivers log when they respond to an alarm, note what care and services they provide, and track how long they spend with each resident. Aggregating the who, what, when and why of your daily alarms within the Caregiver Engagement Report can provide invaluable insights about opportunities to improve care planning and staffing decisions.

The Arial Care Management Dashboard serves up actionable insights you can use to drive better short-term and long-term performance. You can better understand and document resident needs, enabling you to capture more revenue as needs increase. You can find ways to optimize staffing models to improve efficiency and support staff retention. And you can continually identify trends and process improvement opportunities that help your entire community run more smoothly for residents and caregivers alike.

Has a resident begun calling for help more frequently or for support services not covered by the current care agreement?

Is a family member calling to complain about slow response times? How can you demonstrate that their loved one's needs are being met in a timely and appropriate manner?

Are staff members voicing concerns about the volume of resident needs at certain times of day? How might you validate those concerns—and then modify staffing models to address them?

Where are other opportunities to finetune staffing decisions to increase operational efficiency, support staff morale and, ultimately, deliver an even better resident experience?



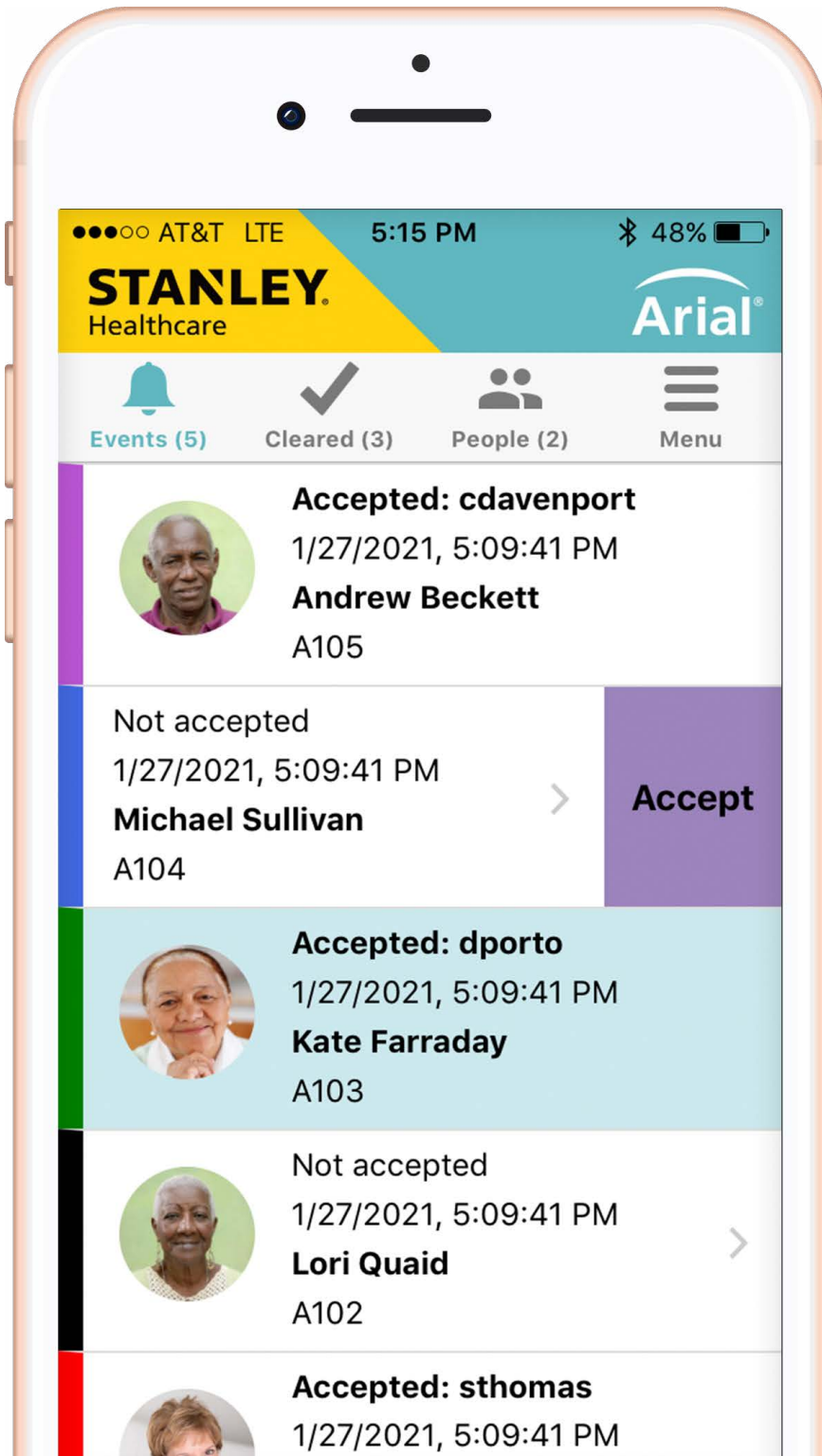
Improve care (efficiency, too)

Using the Arial Mobile app, your caregivers can quickly receive, view and respond to alarms related to a variety of incidents, including:

- **Resident calling for help**
- **Unauthorized entry/bypass/activity at doors or windows**
- **Resident loitering or wandering outside an assigned area**
- **Resident who may have fallen and needs assistance**

Each alert provides a full picture of who, what, when and where—making prompt response easy and efficient. The Arial Mobile app also makes it clear which caregiver is accepting the alarm. You can even establish color-coding by alarm type, further improving ease and convenience for time-strapped staff.

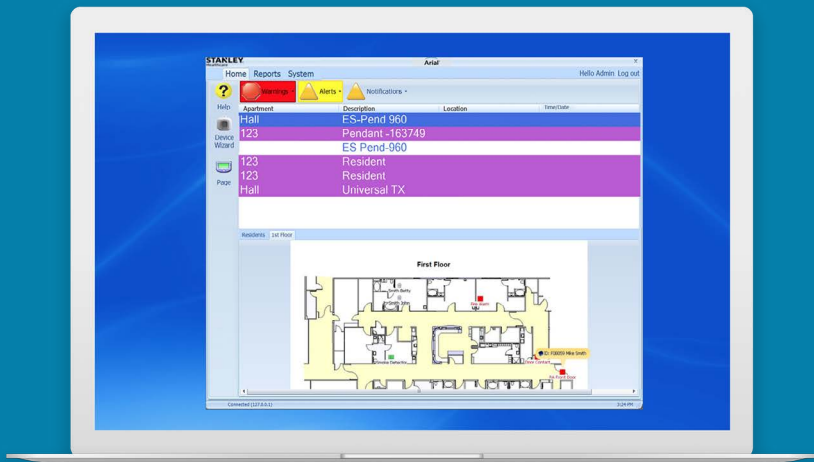
Do you spend lots of time and money managing two-way radios and pagers for staff to communicate and get notifications? The Arial Mobile app now supports staff-to-staff voice communications—all powered by your existing Wi-Fi network. Caregivers can communicate and collaborate directly through the app, all powered by your existing Wi-Fi network.



Improve resident visibility

Arial offers location visibility so your caregivers can respond quickly to the right location. It's never been easier to pinpoint the exact location of a resident who has called for help, even within a building with multiple floors. But beyond locating a resident's pendant in response to an alarm, what if you need to proactively locate a resident? Location visibility comes in handy when one of your residents needs to prepare for an appointment or simply be located quickly when a family or friend calls or comes to visit.

Effortlessly create virtual "zones" within your community and assign times when residents should—or should not—be in those areas. Imagine the risk reduction afforded by an alert that signals when residents are out of their expected areas. For example, Arial can proactively alert if a resident is by the community swimming pool at 2:00 in the morning. Dynamic maps show alarms, alerts and events on a facility map at the actual event location.



Choose the configuration that works for you

Designed to fit each building's unique needs, Arial is available in several configurations. When choosing a wireless option, instead of a traditional hard-wired system, Arial gives communities additional solution infrastructure options:

- 1. Arial Wireless:** powered by a STANLEY-installed, stand-alone wireless network with associated repeaters and receivers. This approach eliminates the need for a pre-existing Wi-Fi infrastructure and supports a wide array of sensors to enable facility and environmental monitoring from a single location.
- 2. Arial Wi-Fi:** tap your existing Wi-Fi network to support your integrated safety and security solution. Locate residents at any time and respond to alarms efficiently with location-based accuracy.

See more. Understand more. Deliver more.

How will YOU reimagine safety and health for your residents?

“The product as a whole is better with every extra piece tied into it. The fact that everything interacts, communicates and comes together to give us the data that we needed really improves our efficiency as a company.”

BOBBY NERO

EXECUTIVE DIRECTOR
THE RESERVE AT BRENTWOOD

“Arial keeps me informed about staff response times so we can stay well below the state requirements. We can easily see when our staff is busiest and when we should look at staff assignments. We’re able to run reports seamlessly because all of our information is in one place.”

MELISSA MILLER

EXECUTIVE DIRECTOR
RIVERSIDE LODGE

“Communication is often the core challenge impeding quality resident care. More effectively capturing, filtering and sharing information about resident needs is an excellent way to improve response time and prioritize staff responses.”

BOBBY NERO

EXECUTIVE DIRECTOR
THE RESERVE AT BRENTWOOD

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About STANLEY Healthcare

Over 15,000 hospitals and senior living communities rely on STANLEY Healthcare solutions to empower caregivers. By connecting caregivers to essential information, to each other, and to those in their care, STANLEY Healthcare is committed to enabling caregivers to deliver better care through its portfolio of Safety and Security, Workflow and Operations, and Supply Chain Management solutions. The purpose-driven employees of STANLEY Healthcare share a unified passion for those who make the world more caring and the company lives its mission as a proud supporter of the Alzheimer’s Association® in its fight to end Alzheimer’s disease. STANLEY Healthcare is part of Stanley, Black & Decker, Inc. For more information, visit stanleyhealthcare.com.